

Software Upgrade Assistant



Overview

To assist with the installation process of the Software Upgrade Assistant tool for your Galaxy S 4, the below requirements and instructions are listed below.

System Requirements:

- Operating System: Windows XP, Windows Vista, Windows 7, Windows 8, MAC OS 10.6 and later versions

Equipment:

- Personal Computer or MAC, USB Cable and handset

Hosting Website:

- <https://neofussvr.sslcs.cdngc.net/>

Instructions:

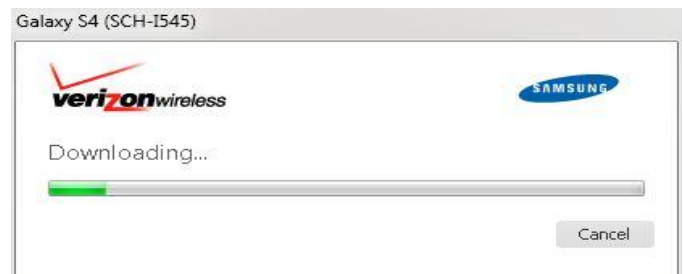
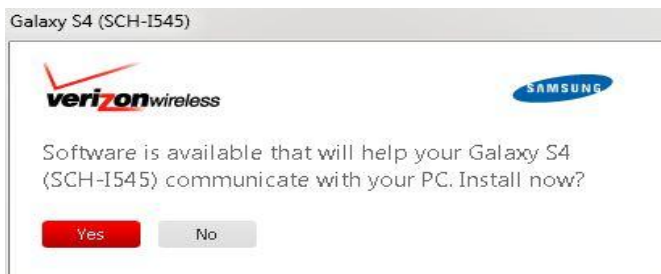
- Software Upgrade Assistant Installation Instructions for Windows Users
Software Upgrade Assistant Installation Instructions for MAC Users

Software Upgrade Assistant Installation for Windows Users

- Connect the device to the computer with the USB Cable and select the “Auto play pop up” with the VZW Software Upgrade Assistant Installer option.

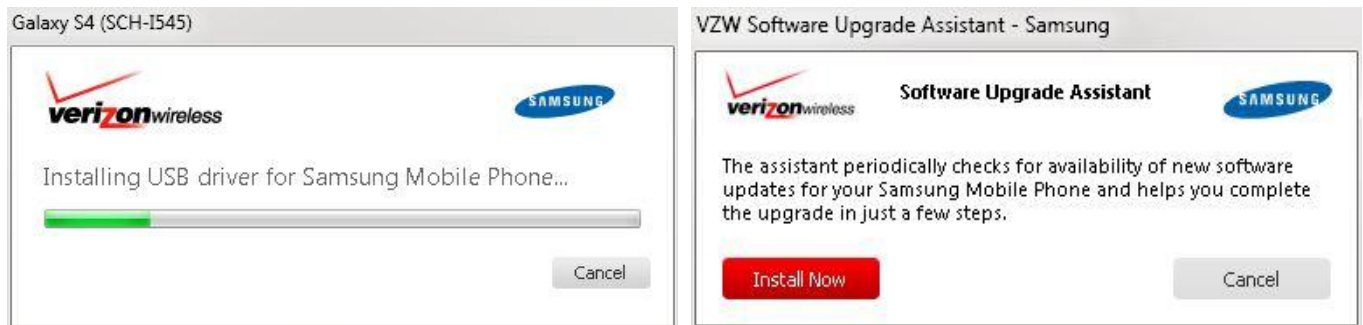


- The installation of the End User Tool with all the necessary drivers and software will begin downloading with an automatic update “Software Available”. Click **Yes** and the **Install Now** to continue.

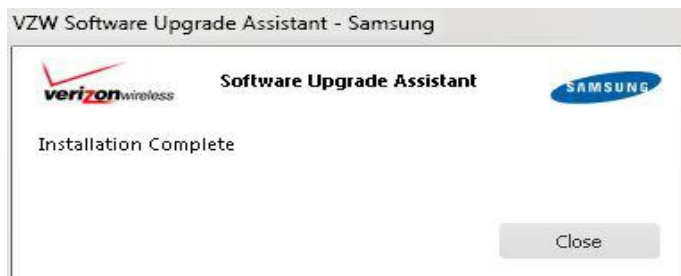


(Continued)

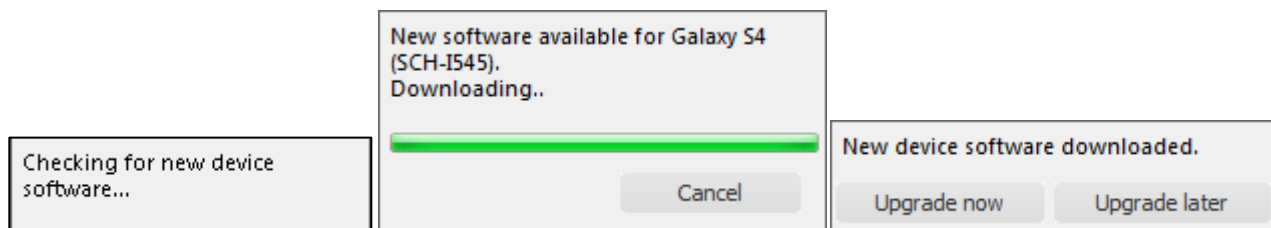
Software Upgrade Assistant



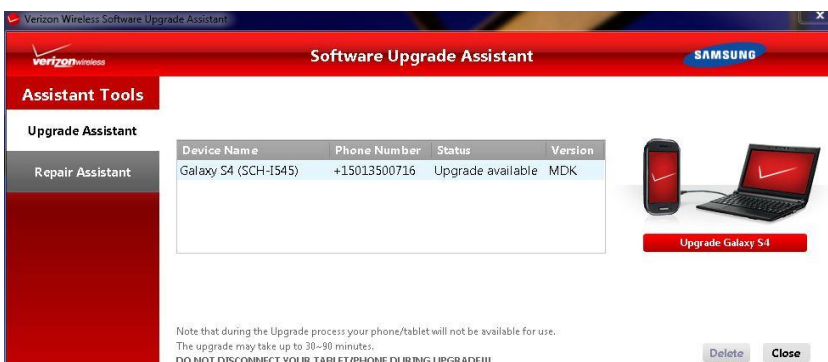
3. Once the installation is complete, click **Close** and the End User Tool will check for new software automatically.



4. When new software is available you will be notified with the below popup. Click **“Upgrade now”** to launch Software Upgrade Assistant.



5. The status on the Upgrade Assistant will show **Upgrade Available**. Click **Upgrade Galaxy S4** and this will begin the download and update the status to **S/W Downloading**. Once the software download is complete, the upgrade will automatically start and the status will update the status to **Upgrading**, once complete the status will update to **Up to date**.



Software Upgrade Assistant



Software Upgrade Assistant Installation for Mac Users

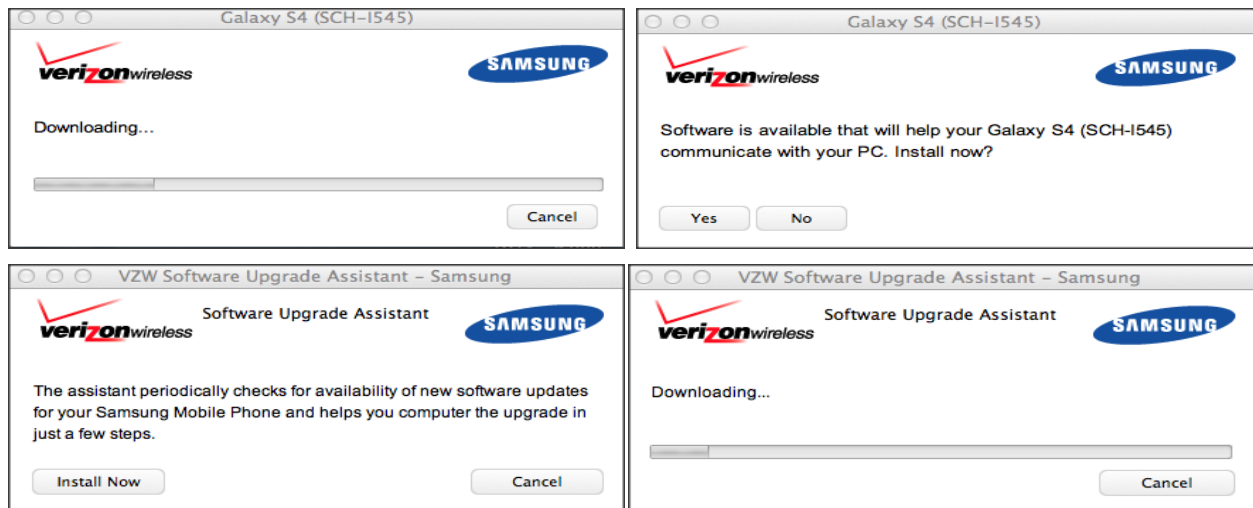
1. Ensure all previous Software Upgrade Tools are uninstalled.

✓ Verizon Wireless Software Upgrade Assistant.app	Apr 26, 2013 5:12 AM	10.9 MB	Application	Today 11:43 AM
✓ Verizon Wireless Softwar...lication for Android.app	Apr 26, 2013 5:10 AM	1.7 MB	Application	Today 11:41 AM
✓ Verizon Wireless Softwar...Application Updater.app	Apr 26, 2013 5:10 AM	285 KB	Application	Today 11:41 AM

2. Enable “Hard disks”, “External disks”, and “CD, DVDs and Ipods” options from Finder Preferences menu. This will enable the Verizon Mobile icon to be displayed on the desktop when the device is connected to the computer with a USB cable. Select the finder and double click on the Verizon Mobile icon to execute End User Tool Installer.



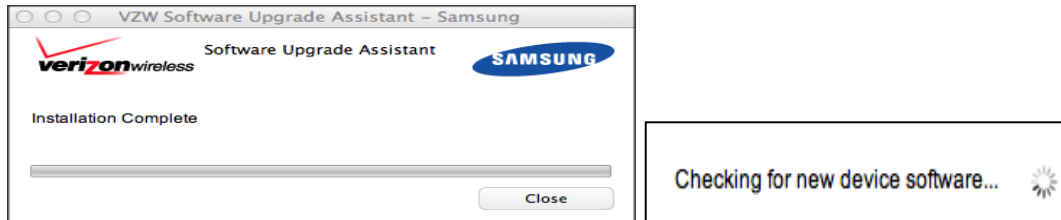
3. The installation of the End User Tool with all the necessary drivers and software will begin starting with an automatic update “Software Available”. Click **Yes** and then **Install Now** to continue



Software Upgrade Assistant



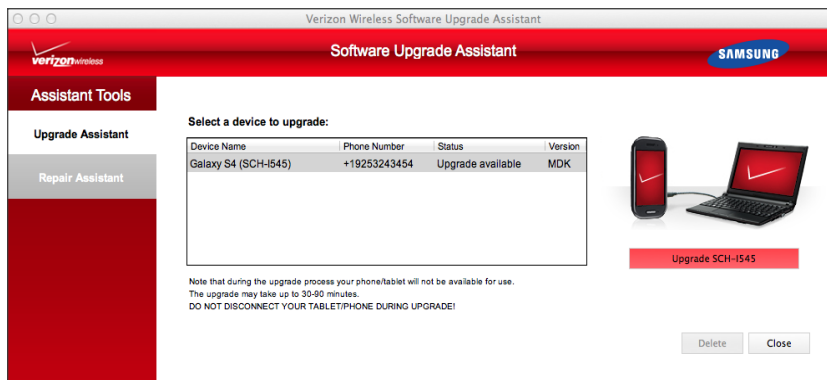
4. Select the **Close** button installation is complete and the End User Tool will then checks for new software automatically and begin the download. After the download is complete select “**Upgrade now**” or “**Upgrade later**”



(Continued)



5. The status on the Upgrade Assistant will show **Upgrade Available**. Click **Upgrade Galaxy S4** and this will begin the download and update the status to **S/W Downloading**. Once the software download is complete, the upgrade will automatically start and the status will update the status to **Upgrading**, once complete the status will update to **Up to date**.



If you have any questions or concerns during the installation process, please contact www.vzw.com/contactus.