

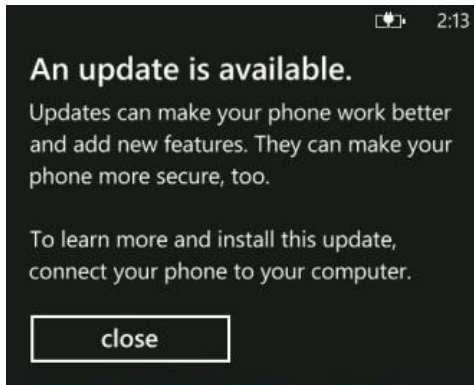
HTC Trophy Software Upgrade



Overview

This page contains step by step instructions to help you with the system update for your HTC Trophy.

- A notification will appear automatically on the phone when an update is available.



- To update your phone, you will need to install the [Zune software](#) on your PC or [Windows Phone 7 Connector](#) on your Mac.
- The Zune software and Windows 7 Connector for Mac will attempt to back up your phone data to your computer, so you'll need to know how much space your data is using on your phone.
- On Start, flick left to the App list, tap **Settings > About**, and then compare the Total Storage to the Available Storage on your phone. If you have 6 GB of data stored on your phone, for example, you'll need 6GB of space on your computer to back it up.
- Make sure your phone's battery is fully charged. You can speed up recharging by plugging your phone into the wall charger that came with the phone.
- Make sure your computer has a reliable Internet connection.

System Update Instructions

1. Connect your phone to your primary computer – the first one you connected your phone to—using the USB cable that came with your phone. Make sure you keep your phone connected throughout the update process.
 - Your primary computer remembers your phone's settings and history, making it the best computer to use for all your phone updates.
 - If you using a different computer than you normally use, see [Syncing your Zune player or phone to another computer](#)
2. If the Zune software or Windows Phone 7 Connector for Mac (the sync software) doesn't start automatically when you connect your phone, start it manually.

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3. Now you're ready to update your phone. In the Zune software, click **Update** from the phone summary page. To reach the phone summary page, either click the phone icon in the lower left or choose **Phone, Summary** from the top of the Zune Software.



4. When you click Update, the Windows Phone Update wizard will start and will check for both Zune software update and phone updates.
 - If Zune software or Windows Phone 7 Connector for Mac needs to be updated, proceed with the update first by following the on-screen instruction then restart the sync software.
5. If phone updates are found (and no Zune software updates are found), the Update Your Phone screen will appear. Clicking Update Now starts the phone update process. As soon as you start the phone update, it generally takes about 30-60 minutes to finish. You do not have to interact with the phone during this time and you cannot make or receive calls during the update.