

Samsung Fascinate Software Upgrade



Overview

For the Samsung Fascinate, there are 2 convenient ways to download the software upgrade.

Here are a few hints to make the process quick and easy:

- It will take you approximately 8 to 10 minutes to download the software, depending on network conditions.
- Once you download the software, the next step is to install it onto the device. Installation should take up to 5-10 minutes additional. Keep in mind that during the installation you will be unable to make or receive calls, including emergency calls.

Note: The size for this software upgrade is 95.7MB.

Over The Air (OTA) Software

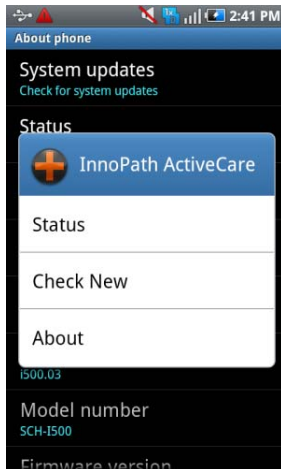
There are two types of OTA software upgrades:

1. OTA User Initiated - Follow these instructions if you would like to manually search for an upgrade on your device.
2. OTA Server Initiated - Follow these instructions if you receive a notice on your device indicating that there is a software upgrade available.

OTA User Initiated

This process allows a user to navigate through the device options to seek updates.

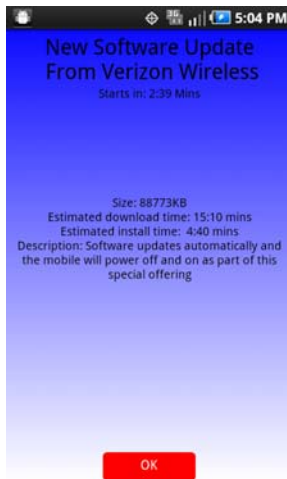
1. From the Home screen, tap the **Menu Key** > tap **Settings** > **About phone** > **System updates** > **Check New**.



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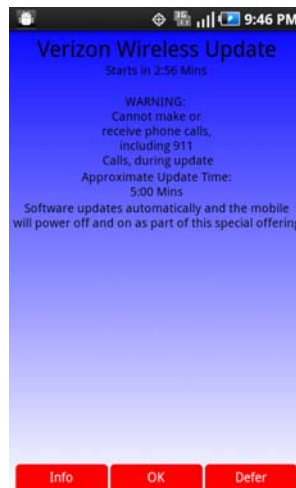
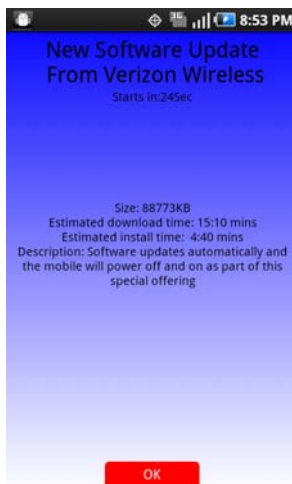
2. A screen displays that a new software update is available. Tap **OK** to continue. The update package is downloaded in the background. When complete, tap **OK** to start the update.



3. The device will power off and back on finishing the software update. You will get confirmation on the screen that your install was successful.

OTA Server Initiated

1. You will be notified that a system update is available on your device. Tap **OK** to continue. Then Tap **OK**, again, to proceed with the download of the update.



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2. The device will power off and back on finishing the software update. You will get confirmation on the screen that your install was successful.



If the system update fails to install, you will get an error screen. However, this only means the software did not install properly. Remove and re-insert the battery and power the device back on. The device will power back on with original software and will prompt you once again to install the system update.

If the update fails again, please visit www.verizonwireless.com/contactus.