

LG Ally™ Software Upgrade



Important note: Before installing this update, visit <http://market.android.com/details?id=com.lge.upgrade> to download and install the “Upgrade Utility for Ally” Google Market Application to ensure a successful software update.

To help you with the system update for your LG Ally™, this page contains the following information:

- System Update Instructions
- System Update while You Are Roaming
- Software update size – 12.7 MB
- Estimated software download time – approximately 5-10 minutes
- Estimated software update time – approximately 2-5 minutes

System Update Instructions

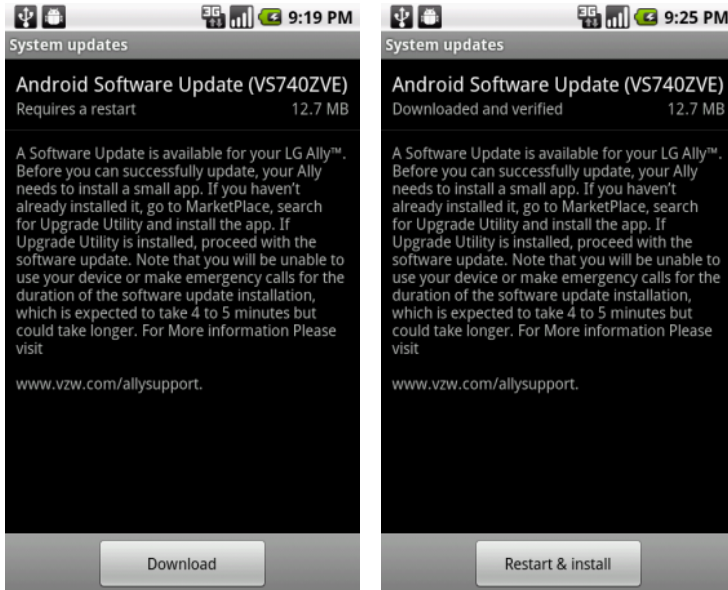
1. You will be notified that a system update is available on your device. Check the notification panel and select “**System update available**”



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2. Select "Download" then "Restart & Install".



3. After you've received first notification of the system update you can manually initiate by going to "Home" > "Menu" > "Settings" > "About phone" > "System updates". Press "Restart & Install". Your device will power off and back on and the installation process will begin.
4. The update has begun once your device powers off and back on and you see the following screen:



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System Update while You Are Roaming

1. If you are roaming you will not receive a system update notice. You will need to enable Wi-Fi and wait for the update notice to appear or as mentioned above you can manually update by going to "**Home**" > "**Menu**" > "**Settings**" > "**About phone**" > "**System updates**".
2. To enable Wi-Fi go to "**Settings**" > "**Wireless & networks**". Press "**Wi-Fi**" to enable.
3. To connect to an available "**Wi-Fi network**" select "**Wi-Fi settings**" and select an available an Wi-Fi network or manually add a Wi-Fi network that has had security settings established.

If the system update fails to install, you will get an error screen. However, this only means the software did not install properly. Remove and re-insert the battery and power the device back on. The device will power back on with original software and will prompt you once again to install the system update.

If the update fails again, please contact Verizon Wireless Customer Care at (800) 922-0204.