



SOFTWARE UPDATE

# GET THE MOST OUT OF YOUR DROID CHARGE BY SAMSUNG.

Verizon Wireless is pleased to announce a new software update, FP1, for your DROID CHARGE by Samsung.

**Verizon Wireless and Samsung encourage you to download this update.**

## Device Features:

- + Enhanced Customer Support with Verizon Remote Diagnostics.
  - New customer care solution to improve customer service experience. When a customer calls into Verizon Wireless customer care, this solution, with the customer's permission, allows support personnel to remotely view the user's device for device training, application demonstrations and troubleshooting.
- + Updated User Interface (UI).
- + Device is enabled with the Wireless Alerting System.
- + No longer receive a promotional notification popup when using Mobile Hotspot.
- + No longer lose data connectivity when the USB cable is connected or disconnected.
- + Easily view data activity with the Wi-Fi icon located in the status bar.
- + Complete calls without experiencing choppy audio, clicking noises and/or one-way audio noises.
- + Resolved "no tones" dial pad issue, allowing for easy access to Voice Mail and other automated systems.
- + USB Tethering while in Wi-Fi mode is now blocked.

## Applications & Widgets:

- + VZ Navigator® is now updated to version 7.5.1.52.
- + The Google Mobile Services (GMS) package includes updated Google Books, Market and Gmail applications.
- + Default browser landing page is now **www.google.com**.
- + Updates protect device from data loss caused by some 3rd party Google Play applications.

## Accessories:

- + Desk-dock crash issue resolved.



**DROID CHARGE  
by Samsung**

# 4G<sup>LTE</sup>

For step-by-step instructions on how to perform the download, please visit [verizonwireless.com/droidchargesupport](http://verizonwireless.com/droidchargesupport)

