

# Verizon Wireless Field Force Manager Quick Reference Card

## Navigation

- **Back or CLR button**—Go to previous screen.
- **OK button**—Select the highlighted option from list.
- **Up and down scroll buttons**—Scroll vertically through list.
- **Numbers**—Navigate to an item by pressing its corresponding number.
- **Red Phone button**—Temporarily suspend Verizon Wireless Field Force Manager.

## Launching Field Force Manager

1. Turn mobile phone on.
2. The application will automatically launch and log you in.

## Functions

### Starting and ending a shift.

1. From the main menu, highlight **Timesheet** and press **Select**.
2. Highlight **End Shift** and press **Select**.

### Starting and ending a break.

1. From the main menu, highlight **Start Break** and press **Select**.
2. When break is done, highlight **End Break** and press **Select**.

### Answering and making phone calls.

1. To answer a call, press the **OK** button. Field Force Manager is automatically suspended. Resume Field Force Manager when you are done.
2. To make a call, press the **Red Phone** button to suspend Field Force Manager. Dial the number and press the **Green Phone** button to place the call. Resume Field Force Manager when you are done.

### Returning to Field Force Manager after a call.

1. Press the **Menu** button.
2. Select **Get It Now**.
3. Select **Get Going/Tools on the Go**.
4. Select **Field Force Manager**.

### Logging out of Field Force Manager.

From the main menu (MENU key), select **EXIT** and then **Yes**.

## Tips

- **Charge the battery**—You should charge your phone every night from an electric charger. You can use a vehicle car charger for extended battery life during the day.
- **Refresh the application**—Turning the phone off and restarting the phone at least once a day is recommended.
- **Follow mandatory safety guidelines**—*Never interact with Field Force Manager while driving.* Park the vehicle before using.
- **Use it all day**—You should start Field Force Manager when you begin your day and exit at the end of the day. Field Force Manager needs to be running on the mobile phone to receive job dispatches. Always return to Field Force Manager after talking on the phone or using other mobile phone screens. This function may be done automatically depending on your company's setting preferences.

## Support

Call your manager or dispatcher.

