

Understanding Your Verizon Wireless Bill.

We know it's important for you to understand all the charges, calls and data usage for your account. So we made it easy. This step-by-step overview explains the charges and information on your bill.

Manage Your Account: Here you'll find our website url and your account number, so you can easily view or manage your account online.

Date Due: A quick and helpful reminder of when your next payment is due.

Quick Bill Summary: This area provides a general overview of current charges, recent payments received and any outstanding balances that may apply.

Payment Options: This area provides convenient ways to pay your Verizon Wireless bill promptly and securely, including options to pay online or by phone (wireless or toll-free).

Payment Remittance Slip: This convenient tear-off slip ensures that your payment is properly applied to your account. Please return it with your payment in the envelope provided with your bill.

Change of Address: An easy way to notify us of a change of mailing address. It is important that we have your most current information.

Manage Your Account Account Number: XXXXXXXXXXX-XXXXX Date Due: MM/DD/YY
 My Verizon at www.verizonwireless.com Invoice Number: XXXXXXXXXXX

XXX CRANBERRY WOODS DRIVE
 CRANBERRY TWP, PA XXXXX-XXXX

CUSTOMER NAME
 ADDRESS - LINE 1
 ADDRESS - LINE 2
 CITY, STATE, ZIP CODE

Quick Bill Summary MON DD - MON DD

Previous Balance (see back for details)	\$XXX.XX
Payments - Thank You	\$XXX.XX
Adjustments	\$XXX.XX
Balance Forward	\$XXX.XX
Account Charges and Credits	\$XXX.XX
Monthly Access Charges	\$XXX.XX
Usage Charges	
Voice	\$XXX.XX
Data	\$XXX.XX
Roaming	\$XXX.XX
Equipment Charges	\$XXX.XX
Verizon Wireless' Surcharges and other Charges & Credits	\$XXX.XX
Taxes, Governmental Surcharges & Fees	\$XXX.XX
Total Current Charges	\$XXX.XX
Total Amount Due by Month DD, YYYY	\$XXX.XX

Verizon Wireless News
New Activation Message
 We bill monthly access charges in advance. Due to a recent activation, this bill may include a partial month access charge for service from the date of activation to the first day of your bill cycle.

Pay from Wireless Pay on the Web Questions
 #PMT (#768) My Verizon at www.verizonwireless.com 1.800.922.0204 or *611 from your wireless

Bill Date: MONTH DD, YYYY
 Account Number: XXXXXXXXXXX-XXXXX
 Invoice Number: XXXXXXXXXXX

Total Amount Due by Month DD, YYYY
 Make a check payable to Verizon Wireless. **\$XXX.XX**
 Please return this remit slip with payment. \$□□□.□□

P.O. Box 64528
 St. Louis, MO 21254-3455

Check here and fill out the back of this slip if your billing address has changed or you are adding or changing your email address.

This page applies only to Family SharePlan® customers.

Your Account's Calling Plan: This area provides a general description of your calling plan, including monthly access fee, number of included minutes and more.

Breakdown of Charges: This area provides a breakdown of charges for each line included in your Family SharePlan.

Breakdown of Minutes: This area provides a quick, easy-to-read summary of your Family SharePlan allowance minutes used and any overages that may apply.

Invoice Number: XXXXXXXXXXX Account Number: XXXXXXXXXXX-XXXXX Date Due: MM/DD/YY Page: X of X

Overview of Lines

Line	Voice*	Data	Roaming	Equipment
XXX-XXX-XXXX (P) Sam Ple pg 4	-	\$X.XX	-	\$XX.XX
XXX-XXX-XXXX Peter Ple pg 8	-	\$XX.XX	-	-
XXX-XXX-XXXX Pat Ple pg 12	\$XX.XX	\$X.XX	-	-
XXX-XXX-XXXX John Ple pg 14	\$XX.XX	-	\$X.XX	-
Total Charges	\$XX.XX	\$XX.XX	\$X.XX	\$XX.XX

*Voice may include long distance, 411 calls, SharePlan overage and other calls.

Breakdown of Minutes

Current Calling Plan	SharePlan Minutes Used	SharePlan Overage
XXX-XXX-XXXX (P) pg 4	XXX	-
XXX-XXX-XXXX pg 8	XXX	-
XXX-XXX-XXXX pg 12	XXX	XXX
XXX-XXX-XXXX pg 14	XXX	XXX
Total Minutes	XXXX	
SharePlan Allowance	XXX	
Overage Minutes	XXX	

Your Account's Calling Plan
 Nationwide Basic Fam Sh Pri XXX
 Any Unl N&W Unl M2M SXX
 \$XX.XX monthly access charge
 \$XX.XX per additional line (x3) (totaling \$XX.XX monthly)
 XXX monthly allowance minutes
 \$.XX per-minute after allowance

New Activation: Due to a recent activation, this bill may include a partial month access charge for service from the date of activation to the first day of your bill cycle. We bill monthly access charges in advance.

Your Calling Plan: This area provides a description of your calling plan and services with Verizon Wireless. This includes monthly access charges, allowances, features and optional services.

Monthly Access Charges: This area provides a list of monthly access charges for your calling plan, data features and other wireless services. Any features included at no additional cost, such as Caller ID or Call Waiting, will be included in your monthly access fee. Only chargeable features, such as Equipment Protection and Roadside Assistance, will be listed separately in this section of your bill.

Usage Charges: This area provides a summary of your monthly charges for Voice, Data and Roaming services.

Verizon Wireless Surcharges: Summarizes the surcharges and fees imposed by Verizon Wireless.

Other Charges and Credits: Lists other charges and/or credits that may apply.

Taxes, Governmental Surcharges and Fees: Describes the charges imposed by local, state and federal government.

Mobile to Mobile: Minutes used for calling Friends & Family® numbers will be included with your Mobile to Mobile usage.

Usage Charges: This area provides a detailed and cumulative account of monthly minutes as they apply to your Voice, Data and Roaming usage. Ex: Voice (Calling Plan Minutes, 411 Search and long distance), Data (Text Messaging, downloads and Ringback Tones) and Roaming (voice and data usage outside of your home coverage area).

View Usage Details Online: If you currently receive a summary bill from Alltel and have overage usage, your bill includes call details. Bills from Verizon Wireless will not include your call details when you have overage usage. You can view all your call, data and text details online by logging on to My Verizon (www.verizonwireless.com/myverizon).

Usage Details: This area will only appear if you receive a detailed bill. It provides details regarding your Voice, Data and Roaming usage.

Data: Applications you download, such as games and navigation, will appear under this section. Previously, they appeared under the Premium Alltel Purchases section of your Alltel bill.

Invoice Number: XXXXXXXXXXX Account Number: XXXXXXXXXXX-XXXXX Date Due: MM/DD/YY Page: X of X

Summary for Sam Ple: XXX-XXXX-XXXX

Your Calling Plan
 Nationwide Basic XXX Any Unl N&W Unl M2M SXX.XX
 \$XX.XX monthly access charge
 XXX monthly general allowance minutes
 \$.XX per minute after allowance
 Unl Night & Weekend Min
 Unlimited monthly OFFPEAK
 M2M National Unlimited
 Unlimited monthly Mobile to Mobile

Charges

Monthly Access Charges	
Current Calling Plan MM/DD-MM/DD	XXX.XX
Current Calling Plan MM/DD-MM/DD	XXX.XX
Usage Charges	
Voice	X.XX
Data	.XX
Roaming	X.XX
Verizon Wireless' Surcharges	
Fed Universal Service Charge	XX.XX
Regulatory Charge	X.XX
Other Charges and Credits	
Reconnect Fee	X.XX
Taxes, Governmental Surcharges and Fees	
State E911 Fee	X.XX
Federal Tax	XX.XX
State Telecom Excise tax	\$XX.XX
Total Current Charges for XXX-XXX-XXXX	\$XXX.XX

Usage Charges

	Allowance	Used	Billable	Cost
Voice				
Calling Plan minutes	XXXX	XXXX	-	-
Mobile to Mobile minutes	unlimited	XXX	-	-
Night/Weekend minutes	XXXX	XXX	-	-
411 Search calls	-	X	X	X.XX
Total Voice				\$X.XX
Data				
PIX-FLIX Messaging messages	-	X	X	.XX
TXT Messaging - Sent messages	-	X	X	.XX
Total Data				\$X.XX
Roaming				
Roaming Minutes minutes	-	X	X	X.XX
Total Roaming				\$X.XX
Total Usage Charges				\$X.XX

View your bill and call details online for FREE. Sign in to My Verizon at www.verizonwireless.com.

This page applies only to customers with detailed billing.

Invoice Number: XXXXXXXXXXX Account Number: XXXXXXXXXXX-XXXXX Date Due: MM/DD/YY Page: X of X

Detail for Sam Ple: XXX-XXXX-XXXX

Voice

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min	Airtime Charges	Long Dist./Other Charges	Total
MM/DD	XX:XX	XXX-XXX-XXXX	Weekend	PriorMth, N&W	Suffern, NY	Bedminster, NJ	X	-	-	-
MM/DD	XX:XX	XXX-XXX-XXXX	Off-Peak	Promo Allow	Henderson, NV	Las Vegas, NV	X	-	-	-
MM/DD	XX:XX	XXX-XXX-XXXX	Off-Peak	Promo Allow, CallWait	Henderson, NV	Incoming_CL	X	-	-	-

Data

Date	Time	Usage Type	Description	Min	Application Price	Total
MM/DD	XX:XX	Get It Now Download	Back Up Assistant	-	X.XX	X.XX
MM/DD	XX:XX	Get It Now Download	Tetris Cascade	-	X.XX	X.XX
MM/DD	XX:XX	Premium Text Messaging	Premises XXXXX Google Prem Svcs	-	-	-

Roaming

Date	Time	Number	Usage Type	Origination	Destination	Min	Airtime Charges	Long Dist./Other Charges	Total
MM/DD	XX:XX	XXX-XXX-XXXX		Merida/AZZ	Eva ZZ	X	X.XX	X.XX	X.XX