

Verizon Wireless Netbook and Mobile Broadband Set Up Instructions



Overview

Thank you for purchasing the ultra-portable Netbook with America's Largest and Most Reliable 3G Network built in! These instructions have been designed to help you set up your new Netbook and install the **VZAccess**® Manager software that is needed to use Mobile Broadband service. The setup can take between 10-25 minutes to install and activate Mobile Broadband service.

Step-by-step Setup

1. Unpack the Box

Remove the Netbook and the battery from the box.

Note: The battery comes with enough charge to complete initial setup; however, it is recommended you may also plug in the power cable and AC adapter.

2. Insert the Battery

Ensure that the battery is properly locked in place. If supported, slide the latch into locked position.

Note: Reference the user guide for more information on inserting the battery.

3. Power On

Open the Netbook and then press the power on button. Wait for the device to power on completely.

Note: Reference the user guide for more information on powering on your specific device.

4. Windows® Setup

When powered on, the setup will automatically begin. Please follow on-screen instructions to select username, accept license terms, set Windows Automatic Updates,* time zone, and other settings. This step takes about 5-10 minutes to complete.

* Initial updates can exceed 500MB which will apply to your monthly megabyte allowance when using Mobile Broadband. See the "Important Notes" section at the end of these instructions for more details on how to schedule your updates.

5. Software Installation

Additional software specific to your device may install, including registering for offers, support updates, configuring for automatic software updates, security settings, and Internet access settings. The installation will automatically begin once you have completed the Windows setup and the Netbook has restarted. This step takes about 5-15 minutes to complete. **Do not turn the Netbook off!**

6. Wireless On

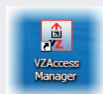
Ensure the wireless power light is illuminated. If the light is not on, slide switch or press the button to turn on wireless power.

Note: Reference your devices user guide for more information on powering on wireless capabilities on your specific device.

7. VZAccess Manager Setup

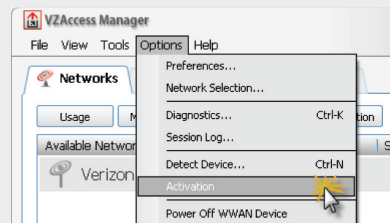
Complete the following:

- Launch **VZAccess Manager** from the desktop icon
- Accept the License Agreement
- Select **Next** on Welcome screen and Install Modem screen
- Select **Finish** to complete



8. VZAccess Activation of Mobile Broadband service

- To activate the Mobile Broadband built in device, select **Verizon Wireless — VZAccess** from the available networks and select **Connect WWAN** or go to the **Options** menu in **VZAccess Manager**; select **Activation**. Follow the on screen prompts. This takes 1-2 minutes.



9. Connect to the Internet

- Select **Verizon Wireless — VZAccess** from the available networks and select **Connect WWAN**. This will connect you to the Mobile Broadband Network.
- Visit **verizonwireless.com** or any other website with Internet Explorer to ensure Mobile Broadband is working properly.
- Enjoy surfing the Internet using Mobile Broadband service.
- To disconnect, simply select the **Disconnect WWAN** button at the lower right of the connection manager.

Note: Wireless must be on to connect — see Step 6. Also, when launching Internet Explorer for the first time, a page prompting you to set a default search engine may display. If so, configure search engines as desired.

Important Notes:

❑ Windows Automatic Updates:

- If you selected Automatic Updates in the initial Windows configuration, you may later change how the update is pushed to you.
- **Windows XP:** Go to Start > Control Panel > Security Center > Automatic Updates and select *Notify me but don't automatically download or install them.*
- **Windows 7:** Go to Start > Control Panel > System and Security > Windows Update > Change Settings and select *Check for updates but let me choose whether to download and install them* under Important Updates.

Note: By selecting this option, you can decide when to install the updates and the method — using a LAN, Wi-Fi, or Mobile Broadband connection. The initial updates to your Netbook can exceed 500 megabytes and will apply to your monthly Mobile Broadband allowance if you are connected using your Mobile Broadband connection.

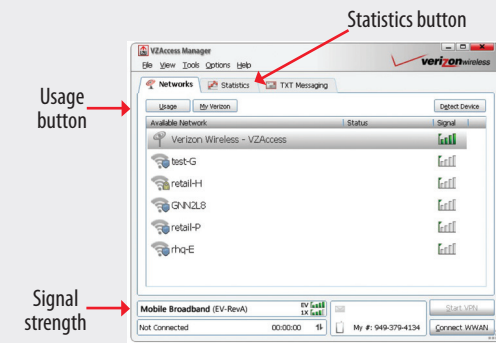
❑ VZAccess Manager User Tips:

- **Signal Strength Indicators:** Both EV and 1X signal strength indicators are available. EV represents EV-DO 3G Mobile Broadband service and 1X represents NationalAccess service. Typical EV-DO Rev. A download speeds are 600 Kbps to 1.4 Mbps and upload speeds average 500 to 800 Kbps.[†]
- **Usage Button:** Displays a pop-up message that shows your megabyte usage since your last billing statement. This does not include data from your current session. Some megabyte usage may be delayed more than 24 hours and does not include international roaming usage. This usage pop-up is the same that shows during initial connection.
- **Statistics:** Ability to see your download and upload throughput speeds and megabytes used during current session^Δ
- **Session Log:** Under Options > Session Log — this displays session time and megabytes used^Δ.
- **Software Updates:** Newer versions of VZAccess Manager are released from time to time. VZAccess Manager automatically checks for upgrades weekly. When a new version is available, a pop-up alert will display. Select Download to begin process. Please note if you choose not to upgrade, you can manually upgrade in the future by selecting *Check for Updates* from the Help menu in VZAccess Manager. You may also visit vzam.net to download the latest software.

Note: Upgrading can take 5-15 minutes to download using Mobile Broadband service plus an additional 3-4 minutes to install. Download time depends on coverage conditions and should be done while connected to an external power source with the AC Adapter. If download is interrupted (disconnected), the updater will continue from the partial file the next time the update is performed. The file size of the upgrade is approximately 20 MB and does not apply against your Mobile Broadband plan allowance. You may also download the software from vzam.net using Wi-Fi or a LAN connection.

❑ Need additional assistance?

- For Mobile Broadband and VZAccess Manager software questions, please call 1.800.922.0204 for technical support or go to verizonwireless.com/netbooks.
- For hardware, other software or Netbook repair, please reference the user guide or visit verizonwireless.com/netbook for support information.



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* To get the full benefits of roaming globally outside the U.S. on GSM networks, you must ensure that a SIM card is installed in your Netbook and that you've subscribed to a global plan or feature. You can call Verizon Wireless Customer Service to request a free Global Support package that includes a SIM and a calling card to use overseas for support with GlobalAccess service. GSM roaming available on select devices. For GlobalAccess pricing, available destinations, and coverage maps, see verizonwireless.com/globalaccess.

[†] When traveling in the Extended Broadband Rate and Coverage Area, you can expect download speeds of 400-700 Kbps and upload speeds of 60-80 Kbps. Mobile Broadband speed claims based on our network tests with 5 MB FTP data files, without compression. Outside the Mobile Broadband Rate and Coverage Areas you can expect download and upload speeds of 60-80 Kbps.

^Δ Please note that megabytes listed in session log may not match billed usage and should be used as an approximation.

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